

Lottery Games

Terms and conditions

These terms and conditions and rules apply to you if you play Lottery Games ('Ithuba') using Nedbank's banking channels (Online Banking, Nedbank Money app, Cellphone Banking or Self Service Kiosk).

You will be bound by the following terms and conditions and rules:

- The terms and conditions of the Nedbank channels, which are available on Nedbank digital channels.
- The Ithuba website's and the Ithuba Games' terms and conditions, which are available at nationallottery.co.za (any reference to ticket entries and retailer in the game rules of Ithuba must be interpreted as Nedbank electronic entries and Nedbank respectively).
- When you buy an Ithuba Ticket, you become a Participant and are thus bound by the Ithuba Participants' Code of Practice. This code provides information on all the procedural issues for taking part in the Ithuba Games, as well as the procedures for claiming prizes and making enquiries or complaints. You may request a copy of the Participants' Code of Practice by calling the Ithuba helpline on 0800 484 822 (toll-free calls from landlines only).
- The Ithuba Tickets that you buy from Nedbank are issued by Ithuba and contain information such as draw numbers and draw dates. Nedbank is not liable for any incorrect information displayed on the Tickets.
- Nedbank levies additional transactional fees or charges. These fees or charges are subject to change on reasonable notice.

1 Definitions

For these rules the following expressions bear the meanings given to them below:

- 1.1 Ithuba Holdings (RF) (Pty) Ltd is the company operating the National Lottery under a licence agreement concluded with the Department of Trade and Industry and the National Lotteries Commission, having its principal business situated at 14a Charles Crescent, Eastgate Extension 4, Sandton.
- 1.2 Ithuba Games are the games offered under the Ithuba licence as part of the National Lottery. These are games in which a winning participant is determined, in whole or in part, by reference to numbers or other symbols selected by the Participant or automatically generated by the central systems of Ithuba. These games include LOTTO, LOTTO PLUS 1, LOTTO PLUS 2, PowerBall, PowerBall PLUS and DAILY LOTTO.
- 1.3 Ithuba Ticket is a Ticket or valid receipt proving an entry into the relevant draw or game that a Participant gets from a retailer through an online platform subsequent to playing any of the games, as applicable. Receipt will bear the same corresponding meaning as Ticket, depending on the game played.
- 1.4 Nedbank channels are Nedbank Cellphone Banking, the Nedbank Money app, Online Banking and Self Service Kiosk.
- 1.5 Participant is you, the player, having chosen to play the Ithuba Games by buying a Ticket.
- 1.6 Quick Pick is when numbers are randomly generated by the Ithuba central gaming systems.

2 Ithuba Games and how to play

- 2.1 LOTTO is a game of chance in which the player must choose six numbers from a field of 52 numbers.
- 2.2 LOTTO PLUS 1 is an extension of the LOTTO game in which number selections made for a LOTTO draw are wagered for an additional corresponding LOTTO PLUS 1 draw. It gives participants a second chance to win in the LOTTO game at an additional cost. You cannot enter the ticket into the LOTTO PLUS 1 draw unless you have played the LOTTO game.
- 2.3 LOTTO PLUS 2 is a further extension of the Ithuba LOTTO game in which number selections made for a LOTTO draw are wagered for an additional corresponding LOTTO PLUS 2 draw. It gives participants a third chance to win in the LOTTO game at an additional cost. You cannot enter the ticket into the LOTTO PLUS 2 draw unless you have played the LOTTO game and entered the ticket into the LOTTO PLUS 1 draw.
- 2.4 PowerBall is a game of chance. The PowerBall game has two grids. In the first or main grid the player must select five numbers from a field of 50 numbers. In the second or secondary grid the player must select one of 20 numbers. This is not a bonus ball; it is the PowerBall, which is a vital component of the game.
- 2.5 PowerBall PLUS is an extension of the PowerBall game in which number selections made for a PowerBall draw are wagered for an additional corresponding PowerBall PLUS draw. It gives Participants a second chance to win in the PowerBall game at an additional cost. You cannot enter the Ticket into the PowerBall PLUS draw unless you have played the PowerBall game.
- 2.6 DAILY LOTTO is a game of chance. A player can either manually choose five numbers between 01 and 36, or a player can decide to use a Quick Pick selection. There will be no rollovers for the DAILY LOTTO game and jackpots will be won daily. With no rollovers, meaning if there is no jackpot-winning combination, the jackpot will roll down to the next division. In the unlikely event that there are no winners in division 1 and 2, the allocation will move to division 3. Should there be no winners in division 1, 2 and 3, the prize allocations will move to division 4. Should there be no winning combinations across all four divisions, the jackpot will then roll over to the next draw.
- 2.7 The DAILY LOTTO draw will take place every night, except on Christmas Day.

3 Rules for playing the National Lottery

- 3.1 You must be at least 18 years old to play Ithuba Games.
- 3.2 You must have a qualifying Nedbank cheque, savings or credit card account.
- 3.3 When you buy a ticket, it will be entered in the next available draw by Ithuba automatically.
- 3.4 Any dispute regarding which draw the Ithuba Ticket was entered into will be decided solely by reference to the time and date stamp of when the transaction to buy the Ithuba Ticket was performed, regardless of any information to the contrary on the Ticket itself.
- 3.5 When you play Quick Pick, the Quick Pick numbers will be displayed only after you have completed your purchase.
- 3.6 Ticket purchases are not refundable or reversible once the transaction has been confirmed.
- 3.7 If you play an Ithuba Game on the Nedbank Cellphone Banking channel, you may play a minimum of two and a maximum of five boards if you choose your own numbers and do

not use Quick Pick. If you use Quick Pick on the Nedbank Cellphone Banking channel or if you play a National Lottery game by using any other Nedbank channel, you may play a minimum of two and a maximum of 20 boards.

3.8 You may buy an Ithuba Ticket for up to 10 consecutive draws (multi-draws) on the Nedbank channels.

3.8.1 For LOTTO: the period covered by the selected multi-draw will start on the first Saturday or Wednesday after the date on which you made your selection, subject to the applicable timeframes set out in clause 4.10. This period will end when the number of draws conducted corresponds with the number of draws selected and indicated on the Ithuba Ticket.

3.8.2 For PowerBall: The period covered by the selected multi-draw will start on the first Tuesday or Friday on which you made your selection, subject to the applicable time frames set out in clause 4.11. This period will end when the number of draws conducted corresponds with the number of draws selected and indicated on the Ithuba Ticket.

3.9 Lottery Game Ticket buys are subject to online LOTTO and payment limits.

3.10 You can buy LOTTO boards during these times only:

Wednesday and Saturday: 06:00-20:25

Other days (Monday, Tuesday, Thursday, Friday and Sunday): 06:00-23:30

3.11 You can buy PowerBall boards during these times only:

Tuesday and Friday: 06:00-20:25

Other days (Monday, Wednesday, Thursday, Saturday and Sundays): 06:00-23:30

3.12 You can buy DAILY LOTTO boards during these times only:

Daily: Monday to Sunday: 06:00-20:25

4 Payment of winning

Nedbank will pay your winnings subject to the following conditions:

4.1 Winners are chosen by Ithuba and any disputes in this regard must be taken up with Ithuba directly.

4.2 Nedbank will, on instruction from Ithuba, pay winnings of R249 999 or less into the Nedbank account used to buy the Ithuba Tickets within seven working days after the winners have been announced.

4.3 If you win more than R250 000, you will have to collect your winnings from Ithuba's offices.

4.4 If your winnings cannot be deposited into the account used to buy the Ithuba Ticket, Nedbank will try once to contact you to advise you that you will have to collect your winnings from Ithuba offices.

Nedbank will try its best to contact winners who have won more than R250 000 to tell them of their winnings. Winnings must be collected by the winner from Ithuba's offices. Winners must call the Ithuba helpline on 0800 484 822 (toll-free call from a landline only) to get the

details of how to claim their prize and will be required to complete a document to verify their identity.

5 Other rules

- 5.1 Nedbank product specifications and other publications and/or disclaimers will form part of these rules.
- 5.2 By buying an Ithuba Ticket, you give Nedbank express permission to use your personal information to facilitate the payment of winnings.
- 5.3 Your personal details will be shared with Ithuba, should your winnings be over R250 000. By winning you consent to Nedbank sharing your information with Ithuba.
- 5.4 The holder of the account used to buy the Ithuba Ticket is the legal owner of the Ithuba Ticket and any associated winnings, unless the Ithuba Ticket has been bought fraudulently.
- 5.5 Ithuba jackpots and draw results are determined and confirmed solely by the Ithuba central gaming system and Nedbank will act on information determined and given by Ithuba. If you query any results, your query must be sent directly to Ithuba.
- 5.6 Ithuba may cancel or postpone a draw at any time at its sole discretion.

6 Exclusion of liability (disclaimer)

Although Nedbank will try to give accurate and up-to-date information on this site Nedbank and Ithuba do not make any representations or give any warranties, whether expressly, tacitly or implied, as to the operation of the site, or the information, content, material and products that are included and available on this site. Nedbank, its employees, agents and associates will not be liable for any damage arising or resulting from the use of or the inability to use this site or the information contained here, including direct, indirect, incidental, punitive and consequential damages.

7 Queries and complaints

If you have a query or complaint other than one that relates to Nedbank, you must send your query or complaint to either of the following parties:

National Lottery Operator
Ithuba Holdings
Private Bag X60
Gallo Manor
2052
Tel: 011 346 6000

The National Lotteries Board
PO Box 1556
Brooklyn Square
Pretoria
0075
Tel: 012 394 3440