Nedbank is authorised to sell prepaid electricity on behalf of certain municipalities and service providers.

Prepaid electricity purchased online are not refundable and you must therefore ensure that all information used when purchasing a prepaid electricity voucher is accurate.

Before you can make any prepaid electricity purchase you must first register a meter.

Meter registration processes:

- Nedbank App Suite ™ or Nedbank.mobi:
    - Log on using your required credentials
    - Select the Admin menu
    - Select Prepaid Electricity
    - Select Add New Meter option.
- Internet Banking or SMS Banking:
    - Log on using your required credentials
    - Select Prepaid menu
    - Select Prepaid Electricity
    - Select Add New Meter option

After successful registration of a meter you can purchase prepaid electricity by selecting the Purchase Now option under Prepaid Services.

Municipalities may use this service for municipal debt collection purposes. The voucher issued may therefore not be for the full value of the electricity you purchased. Contact the appropriate municipality for any queries. The contact centre number for the municipality will be listed at the bottom of the voucher that will be sent by SMS.