

ONLINE BANKING

Summary of timelines for features and fixes



At 10 November 2020

We will do our best to deliver according to these timelines. However, dates may change due to unforeseen technical complexities

Description of required functionality	Anticipated delivery timeline
Multiple payments	
1 Remove maximum group limit of 20.	Feb 2021
2 Pay the same recipient twice in one batch.	Feb 2021
3 Bug: Adhoc failures to submit or process captured payment batch.	Feb 2021
4 Recipient reference field size and UX enhancement for future-dated payment capturing flows.	Mar/Apr 2021
5 Easily locate recipients when making multiple payments.	Mar/Apr 2021
6 Groups: Sort recipients alphabetically.	Mar/Apr 2021
Reports or Statements (and formats CSV / OFX / OFC)	
7 Current account: Banked-stamped statements - history up to 24 months.	Mar/Apr 2021
8 Current account: Add xls format split into debit and credit.	Mar/Apr 2021
9 Current account: Add ASCII format.	Mar/Apr 2021
10 Investments: CSV file enhancements.	Feb 2021
11 Investments: Add provisional pdf.	Mar/Apr 2021
12 Home loans: Various statements / file formats.	Feb 2021
13 Credit card: Add xls statement format.	Feb 2021
14 Credit card: Add running balances.	Feb 2021
15 Credit card: Search by statement cycle dates.	Feb 2021
16 Credit card: Transaction listings in case of multiple cards.	Feb 2021
17 Credit card: Align final statement and provisional statements.	Mar/Apr 2021
18 Credit card: Add provisional pdf.	Mar/Apr 2021
19 All statements: Naming of file names.	Feb 2021
20 All statements: Downloading for all browsers.	Feb 2021
21 All statements: Printing for all browsers (bug).	Mar/Apr 2021
22 All statements: Redesigning the statement selection menu.	Mar/Apr 2021
23 Accounting packages: Ensure Yodlee feeds work with the new Online Banking.	Nov/Dec 2020
24 All statements: Sharing files via email.	Mar/Apr 2021
Print functionality	
25 Print: Proof of payment from history.	Feb 2021
26 Print: Record of payment (in all flows).	Feb 2021
27 Print: Recipient payment history (as a report or table as per the old Internet Banking)	Feb 2021
28 Print: Recipient list.	Feb 2021
29 All other print ing or reporting gaps from old to new.	Mar/Apr 2021
Transaction or Payments	
30 Recurring payments: Allow first payment to start today.	Feb 2021
31 Quick Pay: Edit recipient description and other enhancements.	Mar/Apr 2021
32 Government payments: Future-dated payments.	Mar/Apr 2021
33 Buy: Airtime and data - lay out of data options to compare monthly vs daily.	Mar/Apr 2021
34 Buy: Electricity - show transaction history and print voucher.	Mar/Apr 2021
35 Buy: Lotto - view past numbers, play past numbers, view ticket status, ability to print.	Mar/Apr 2021
36 Buy: Electricity - SMS notification, including PIN.	Mar/Apr 2021
37 Buy: Lotto - SMS notification of results.	Mar/Apr 2021
38 View pending transactions.	Mar/Apr 2021
39 Duplicate payments to same recipient, same amount (warning).	Feb 2021
40 Recurring payments: Remove 12-month limit.	Mar/Apr 2021
41 Recent payment history: Display name of accountholder.	Feb 2021
42 Recent payment history: Display name of once off payments.	Feb 2021
43 Recent payment history: Highlight once-off to find more easily.	Feb 2021
44 Recipient history: Show five year history.	Feb 2021
45 Recipient history: Better formatted listed, including recipient reference in table format.	Feb 2021
46 Recipient history: Show for banked-approved recipients.	Mar/Apr 2021
47 Bug: Recipient history view - not refreshing correctly.	Feb 2021
48 PayFast EFT - external links not working in some scenarios.	Nov/Dec 2020
49 Proof of payment: Send to multiple recipients.	Feb 2021
50 Scheduled payment summary across all accounts.	Mar/Apr 2021
51 Show remaining payment limit at account level.	Mar/Apr 2021
Investments	
52 DF (call account) transfers not showing immediately of balances not updating (bug).	Nov/Dec 2020
53 Current to DS transfers not showing immediately.	Feb 2021
54 Current to DS transfers - missing warning on minimum amount.	Mar/Apr 2021
55 Notice of withdrawal to third party.	Feb 2021
56 Simplify account opening process.	Mar/Apr 2021
57 Show interest accrued (daily).	Feb 2021
Forex	
58 International SWIFT payments for individuals.	Nov/Dec 2020
59 International SWIFT payments for juristics.	Mar/Apr 2021
60 FX calculator (daily rates).	Mar/Apr 2021
Cards	
61 Card display for business users.	Feb 2021
62 Closed card accounts still showing.	Feb 2021
63 Kids accounts under name but cannot manage the cards.	Mar/Apr 2021
64 Show minimum card balance due.	Mar/Apr 2021
65 Card management features not showing for certain card types.	Mar/Apr 2021
UX/UI changes	
66 Bug: Graph balance and transaction balance not tying up.	Feb 2021
67 Revisit colour scheme to enhance contrast for better visibility.	Mar/Apr 2021
68 Revisit use of space or make text more condensed.	Mar/Apr 2021
69 Revisit navigation or number of clicks for high-volume activities.	Mar/Apr 2021
70 Account transaction search features.	Mar/Apr 2021
71 Proof of once-off payments: location.	Mar/Apr 2021
72 Dashboard enhancements: Display of accounts in case of many accounts.	Mar/Apr 2021
Other	
73 Max session time to be extended for more than 45 minutes.	Feb 2021
74 OTP/Approve-it for payment reference changes: Only for first change per session.	Mar/Apr 2021
75 Optional SMS notification for each logon.	Mar/Apr 2021
76 Remove 99 beneficiaries limit and warning that 99 has been reached.	Mar/Apr 2021

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Summary of backlog items and timelines



Nov = 10 November 2020

Description of required functionality	Confirmed delivery 2020
Multiple payments	
1 Enable saving of multiple payments as group at the end of the payment flow.	Nov
2 Dynamic scrolling and docking to allow more recipients on screen.	Nov
3 Ability to download or print all or selected POPs at the end of the flow.	Nov
Reports or statements (and formats CSV / OFX / OFC)	
4 Re-order feature menu items: 'Statements and documents' first, 'Switch accounts' last.	Nov
5 Bug: OFX statement files not importing to accounting package.	Nov
6 Bug: OFC statement files not importing to accounting package.	Nov
7 Statement files to include header 'from', 'to' or 'statement no'.	Nov
8 Summary of accounts and balances: View and print report.	Nov
9 Prov Statement PDF: Correct formatting (left-align numbers, consistent decimals).	Nov
10 Allow to search by statement number.	Nov
Print functionality	
11 Print proof of payment while making a payment (in flow).	Nov
Transaction- or payment-related	
12 Transfer: Allow future-dated transfers with insufficient balance.	Nov
13 Pay: Show last payment amount.	Nov
14 Search for and view failed transactions.	Nov
15 Bug: Bank approved recipients/future-dated payments (do not force to add as recipient).	Nov
16 Bug: Change daily payment limit (selection of temporary resets amount).	Nov
17 Bug: Duplicate transactions appearing on transaction listing (not on final statement).	Nov
18 Provisional payments: Reflect payments made after cut-off in transaction list.	Nov
Investment related	
19 Provisional payments: reflect payments made after cut-off in transaction list	Nov
Forex	
None	
Card	
None	
UX / UI Changes	
None	
Other	
20 Step up security for context switching.	Nov

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