

# 2021 PRICING

All fees quoted include VAT and are effective from 1 January 2021 to 31 December 2021

see money differently

**NEDBANK** 

Everyday banking

Youth

Seniors

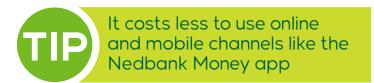
Savings and investments

# WELCOME TO OUR HANDY PRICING BROCHURE FOR 2021.

Nedbank is committed to making its fee structures simple, transparent and easy to understand.

Check whether you still have the right account for your individual needs.

You can call us on **0860 555 111** (office hours), where consultants will answer all your questions about fees.



Everyday banking

Youth

Seniors

Savings and investments

### **MOBIMONEY**

Everyday banking / MobiMoney

# Some of the cool things you can do using MobiMoney Account:

- · Send and receive money.
- Buy airtime and electricity.
- Deposit up to R4 000 for free.
- Pay DSTV account.

#### Who qualifies?

 Individuals over the age of 16 with a valid South African identity document.

### Other great benefits:

- · Zero monthly maintenance fee.
- · No documents required.
- · No need to carry cash.

#### What you need to apply?

- A cellphone.
- Your name and surname.
- Your valid South African identity number.

#### Fee per transaction

Buy prepaid airtime

Buy prepaid electricity

Send from one MobiMoney Account to another MobiMoney Account

Deposit at a Nedbank ATM

Withdraw from a Nedbank ATM

Send money from a MobiMoney Account to any cellphone (Pay to your cellphone number)

Pay bank defined beneficiary (e.g DSTV, Foschini)

Free

Free

Free

Deposit up to R4 000 for free each month, thereafter R5,00

per R100

First withdrawal for free each month, thereafter R10,00 per  $\,$ 

withdrawal

R10,00

R5,00

#### **Transaction limits**

Maximum funds held in Wallet

Withdrawal daily limit

Payment daily limit

R4 000

Prepaid electricity daily limit

Prepaid airtime / data daily limit

R1 000

Cellphone or MobiMoney daily limit

R2 500

Everyday banking

Youth

Seniors

Savings and investments

### **NEDBANK PAY-AS-YOU-USE ACCOUNT**

Everyday banking / Nedbank Pay-as-you-use

### Each month you get:

# No monthly maintenance fees

- free gold cheque card;
- free card swipes;
- free internal debit and stop orders; and
- free interaccount transfers and balance enquiries at self-service(2) channels.

Account maintenance fee R0,00<sup>(3)</sup> per month

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking (2.4)	ATM /Card	Branch
Cash deposits			
Nedbank ATM	-	R1,20 per R100	R50,00 + R2,00 per R100
Participating retailers point-of-sale devices(1)	-	R6,50 + R2,00 per R100	-
Cash withdrawals			
Participating retailers point-of-sale device(1)	-	R2,00	-
Nedbank ATM	-	R8,00 per R1 000 or part thereof	R50,00 + R2,20 per R100
ATM of another bank		R10,50 + R2,20 per R100	
ATM of an international bank <sup>(5)</sup>	-	R55,00 + R2,20 per R100	-

### Everyday banking

Youth

Seniors

Savings and investments

### **NEDBANK PAY-AS-YOU-USE ACCOUNT**

Everyday banking / Nedbank Pay-as-you-use

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking (2.4)	ATM /Card	Branch
Payments and transfers			
Transfer between your own Nedbank accounts	Free	Free	R99,90
To a third party bank account	R2,20	-	R150,00
Instant-payment up to R2 000	R10,00	-	-
Instant-payment over R2 000	R49,00	-	-
Pay to cellphone number(6):			
- R1 to R1 000	R10,00	-	-
- RI 000 to R2 500	R14,00	-	-
Debit order (internal)	Free	-	-
Debit order (external)	R5,50	-	-
Stop order	Free	-	-
Stop-payment instruction	R5,00	-	R65,00
Purchases and top-ups			
Debit or cheque card swipe	-	Free	-
Garage card transaction	-	R4,30	-
Prepaid top-up (data, airtime and electricity) Nedbank ATM	R1,50	R1,50	-
Prepaid top-up at ATM of another bank	-	R8,50	-
LOTTO purchase	R2,70		-
Notification fees			
eNote SMS notifications	R0,50 per SMS	-	-
Third-party payment notifications on Nedba	nk Online Banking/Nedban	ık Money app	'
- SMS	R1,15	-	_
- Email	R1,15	_	-
- Fax	R15,00	-	-
No-funds Alert <sup>(10)</sup>	R10,00 per SMS	-	-

Everyday banking

Youth

Seniors

Savings and investments

### **NEDBANK PAY-AS-YOU-USE ACCOUNT**

Everyday banking / Nedbank Pay-as-you-use

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking (2.4)	ATM /Card	Branch
Balance enquiries			
Nedbank	Free	Free	R15,00
ATM of another bank	-	R8,50	-
International Bank's ATM	Free	R9,00	
Transaction lists			
Nedbank	Free	R8,50	R30,00
Statements			
Per month	Free	One free per billing cycle, thereafter R8,50	R30,00
Per month older than three months	R10,00	-	-
Current month (bank-certified)(7)	-		-
Three months (bank-certified)	-	R30,00	R30,00
Posted	-	-	R30,00
Tax certificates excluding current year	-	-	R30,00
Declined transaction fees due to insufficient money			
Nedbank ATM	-	Free	-
Point-of-sale device	-	R8,60	-
ATM of another Bank	-	R8,60	-
Dishonoured debit order <sup>(9)</sup>	Free	-	-
Honouring fee per item	R90,00	-	-
Disputed debit order fee			
Nedbank ATM	R5,00	-	R30,00

Everyday banking

Youth

Seniors

Savings and investments

### **NEDBANK PAY-AS-YOU-USE ACCOUNT**

Everyday banking / Nedbank Pay-as-you-use

#### **Transaction fees**

#### Other service charges

Overdraft facility fee(8)

Visa/Mastercard debit card service fee

Card replacement fee

Request for copy of transaction voucher:

- Local

- International

R49.00

Free

R145,00

R150,00 per voucher

R150,00 per voucher

#### **Notes**

- 1 This fee applies at all stores where the cash-at-tillpoint service is offered.
- 2 Self-service channels include Nedbank ATMs, SMS Banking, Online Banking and the Nedbank Money app.
- 3 An additional monthly fee of R48,00 is applicable to non-resident clients.
- 4 Excludes rates charged by network providers.
- 5 An international currency conversion fee of 2% (based on the rand value of the transaction) applies to all transactions done outside South Africa. For example, if you swipe your card overseas for the rand equivalent of R500, the fee will be R10,00.
- 6 Send money quickly and securely to any South African cellphone.
- A billing cycle runs from the third-last business day of the month to the fourth-last business day of the following month. Your transaction list will show the fees for all transactions that you did in the previous billing cycle. In other words, you are billed one month in arrear.
- 8 Facility fees, while prescribed by the National Credit Act, may differ for internal banking segments.
- 9 A dishonouring fee is charged when we can't process a payment on your account because there is not enough money in the account.
- 10 The No-funds Alert SMS will help you to avoid this fee, by letting you know that there is not enough money and giving you the opportunity to put money in your account. Cost for SMS will be charged at R10,00. For more information please visit nedbank.co.za

Everyday banking

Youth

Seniors

Savings and investments

### **SAVVY PLUS ACCOUNT**

Everyday banking / Savvy Plus account

### Each month you get:

R115,00 per month

- a Nedbank Gold Cheque card;
- unlimited free card swipes;
- unlimited free eNote SMS notifications:
- unlimited free cash withdrawals at Participating retailers point-of-sale devices(1);
- Four Nedbank ATM withdrawals;
- · unlimited free cash deposits at Nedbank ATMs; and
- unlimited free debit and stop orders and interaccounts transfers

Account maintenance fee

R115,00<sup>(3)</sup> per month

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(2,4)</sup>	ATM /Card	Branch
Cash deposits			
Nedbank ATM	-	Free	R80,00 + R2,00 per R100
Participating retailers point-of-sale devices(1)	-	R6,50 + R2,00 per R100	-

Everyday banking

Youth

Seniors

Savings and investments

### **SAVVY PLUS ACCOUNT**

Everyday banking / Savvy Plus account

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(2,4)</sup>	ATM /Card	Branch
Cash withdrawals			
Participating retailers point-of-sale devices(1)	-	Free	-
Nedbank ATM	-	R2,20 per R100	R80,00 + R2,20 per R100
ATM of another bank	-	R10,50 + R2,20 per R100	-
ATM of an international bank <sup>(5)</sup>	-	R55,00 + R2,20 per R100	-
Payments and transfers			
Transfer between your own Nedbank accounts	Free	Free	R99,90
Pay to 3rd party account	Free	-	R150,00
Instant payment up to R2 000	R10,00	-	-
Instant payment over R2 000	R49,00		
Pay to cellphone number <sup>(6)</sup>			
- R1 to R1 000	R10,00	-	-
- RI 001 to R2 500	R14,00	-	-
Debit order (internal)	Free	-	-
Debit order (external)	Free	-	-
Stop order	Free	-	-
Stop-payment instruction	R5,00	-	R65,00

Everyday banking

Youth

Seniors

Savings and investments

### **SAVVY PLUS ACCOUNT**

Everyday banking / Savvy Plus account

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(2.4)</sup>	ATM /Card	Branch
Purchases and top-ups			
Debit or cheque card swipe	-	Free	-
Garage card transaction	-	R4,30	-
Prepaid top-up (data, airtime and electricity) Nedbank ATM	RI,50	RI,50	-
Prepaid top-up at ATM of another bank	-	R8,50	-
LOTTO purchase	R2,70	-	-
Notification fees			
eNote SMS notifications	Free	-	-
Third-party payment notifications on Nedba	nk Online Banking/Nedbanl	k Money app	·
- SMS	R1,15	-	-
- Email	R1,15	-	-
- Fax	R15,00	-	-
No-funds Alert <sup>(9)</sup>	R10,00 per SMS	-	-
Balance enquiries			
Nedbank ATM	Free	Free	R15,00
ATM of another bank		R8,50	-
International bank's ATM		R9,00	
Transaction lists			
Nedbank ATM	Free	R8,50	R30,00
Statements			
Per month	Free	One free per billing cycle, thereafter R10,00	R30,00
Per month older than three months	R10,00		
Current month (bank-certified) <sup>(7)</sup>	-		-
Three months (bank-certified)	-	R30,00	R30,00
Posted	-	-	R30,00
Tax certificates excluding current year	R10,00		R30,00

### Everyday banking

Youth

Seniors

Savings and investments

### **SAVVY PLUS ACCOUNT**

Everyday banking / Savvy Plus account

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(2.4)</sup>	ATM /Card	Branch
Declined transaction fees due to insufficient money			
Nedbank ATM	-	Free	-
Point-of-sale device	-	R8,60	-
ATM of another bank	-	R8,60	-
Dishonoured debit order(10)	R50,00 per item	-	-
Honouring fee per item	R90,00	-	-
Disputed debit order fee			
Nedbank	R5,00	-	R30,00
Other service fees			
Overdraft facility fee(8)		R49,00 per month	
Cheque card: Nedbank Greenbacks linkage fe	ee	R24,00 per month	
Visa/Mastercard debit card service fee		Free	
Cheque card service fee		Free	
Garage debit card service fee		R185,00	
Card replacement fee		R145,00	
Request for copy of transaction voucher:			
- Local		R150,00 per voucher	
- International		R150,00 per voucher	

Everyday banking

Youth

Seniors

Savings and investments

### SAVVY PLUS ACCOUNT

Everyday banking / Savvy Plus account

#### **Notes**

- 1 This fee applies at all stores where the cash-at-tillpoint service is offered.
- 2 Self-service channels include Nedbank ATMs, SMS Banking, Online Banking and the Nedbank Money app.
- 3 An additional monthly fee of R48,00 is applicable to non-resident clients.
- 4 Excludes rates charged by network providers.
- 5 An international currency conversion fee of 2% (based on the rand value of the transaction) applies to all transactions done outside South Africa. For example, if you swipe your card overseas for the rand equivalent of R500, the fee will be R10,00.
- 6 Send money quickly and securely to any South African cellphone.
- 7 A billing cycle runs from the third-last business day of the month to the fourth-last business day of the following month. Your transaction list will show the fees for all transactions that you did in the previous billing cycle. In other words, you are billed one month in arrear.
- 8 Facility fees, while prescribed by the National Credit Act, may differ for internal banking segments.
- 9 A dishonouring fee is charged when we can't process a payment on your account because there is not enough money in the account.
- 10 The No-funds Alert SMS will help you to avoid this fee, by letting you know that there is not enough money and giving you the opportunity to put money in your account. Cost for SMS will be charged at R10,00. For more information please visit nedbank.co.za

Everyday banking

Youth

Seniors

Savings and investments

### **SAVVY BUNDLE ACCOUNT**

Everyday banking / Savvy Plus account

### Each month you get:

R220,00 per month

- Nedbank Platinum Credit Card monthly service fee included;
- overdraft monthly facility fee(1) included;
- Nedbank Greenbacks Rewards membership included;
- · domestic airport lounge access;
- unlimited free card swipes;
- unlimited free cash withdrawals at Participating retailers point-of-sale devices and Nedbank ATMs;
- unlimited free cash deposits at Nedbank ATMs;
- · unlimited free debit and stop orders and interaccount transfers; and
- unlimited free eNote SMS notifications.

Account maintenance fee

R220,00<sup>(4)</sup> per month

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(2.4)</sup>	ATM /Card	Branch
Cash Deposits			
Nedbank ATM	-	Free	R80,00 + R2,00 per R100
Participating retailers point-of-sale devices(1)	-	R6,50 + R2,00 per R100	-

Everyday banking

Youth

Seniors

Savings and investments

### SAVVY BUNDLE ACCOUNT

Everyday banking / Savvy Plus account

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(2,4)</sup>	ATM /Card	Branch
Cash withdrawals			
Participating retailers point-of-sale device(1)	-	Free	-
Nedbank ATM	-	Free	R80,00 + R2,20 per R100
ATM of another bank	-	R10,50 + R2,20 per R100	-
ATM of an international bank <sup>(6)</sup>	-	R55,00 + R2,20 per R100	-
Payments and transfers			
Transfer between your own Nedbank accounts	Free	Free	R99,90
To a third party bank account	Free	-	R150,00
Instant payment up to R2 000	R10,00	-	-
Instant payment over R2 000	R49,00		
Pay to mobile number			
- R1 to R1 000	R10,00	-	-
- RI 000 to R2 500	R14,00	-	-
Debit order (internal)	Free	-	-
Debit order (external)	Free	-	-
Stop order	Free	-	-
Stop-payment instruction	R5,00	-	R65,00

### Everyday banking

Youth

Seniors

Savings and investments

### SAVVY BUNDLE ACCOUNT

Everyday banking / Savvy Plus account

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(2,4)</sup>	ATM /Card	Branch
Purchases and top-ups			
Debit or cheque card swipe	-	Free	-
Garage card transaction	-	Free	-
Prepaid top-up (data, airtime and electricity) Nedbank ATM	RI,50	R1,50	-
Prepaid top-up at ATM of another bank	-	R8,50	-
LOTTO purchase	R2,70		-
Notification fees			
eNote SMS notifications	Free	-	-
Third-party payment notifications on Nedba	nk Online Banking/Nedban	k Money app	·
- SMS	Free	-	-
- Email	Free	-	-
- Fax	Free	-	-
No-funds Alert <sup>(9)</sup>	R10,00 per SMS	-	-
Balance enquiries			
Nedbank ATM	Free	Free	R15,00
ATM of another bank	-	R8,50	-
International bank's ATM		R9,00	
Transaction lists			
Nedbank ATM	Free	R8,50	R30,00 per page
Statements			
Per month	Free	One free per billing cycle, thereafter R10,00	R30,00
Per month older than three months	R10,00		
Current month (bank-certified)(7)	-		-
Three months (bank-certified)	-	R30,00	R30,00
Posted	-	-	R30,00
Tax certificates excluding current year	R10,00		R30,00

Everyday banking

Youth

Seniors

Savings and investments

### **SAVVY BUNDLE ACCOUNT**

Everyday banking / Savvy Plus account

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(2,4)</sup>	ATM /Card	Branch
Declined transaction fees due to insufficient money			
Nedbank ATM	-	Free	-
Point-of-sale device	-	R8,60	-
ATM of another bank	-	R8,60	-
Dishonoured debit order <sup>(8)</sup>	R50,00 per item	-	-
Honouring fee per item	R90,00	-	-
Disputed debit order fee			
Nedbank ATM	R5,00	-	R30,00
Other service fees			
Cheque card: Nedbank Greenbacks linkage fe	ee	Free	
Visa/Mastercard debit card service fee		Free	
Cheque card service fee		Free	
Garage debit card service fee		Free	
Card replacement fee		R145,00	
Request for copy of transaction voucher:		,	
- Local		R150,00 per vouch	ner
- International		R150,00 per vouch	ner

Everyday banking

Youth

Seniors

Savings and investments

### SAVVY BUNDLE ACCOUNT

Everyday banking / Savvy Plus account

#### **Notes**

- 1 This fee applies at all stores where the cash-at-tillpoint service is offered.
- 2 Self-service channels include Nedbank ATMs, SMS Banking, Online Banking and the Nedbank Money app.
- 3 An additional monthly fee of R48,00 is applicable to non-resident clients.
- 4 Excludes rates charged by network providers.
- 5 An international currency conversion fee of 2% (based on the rand value of the transaction) applies to all transactions done outside South Africa. For example, if you swipe your card overseas for the rand equivalent of R500, the fee will be R10,00.
- 6 Send money quickly and securely to any South African cellphone.
- 7 A billing cycle runs from the third-last business day of the month to the fourth-last business day of the following month. Your transaction list will show the fees for all transactions that you did in the previous billing cycle. In other words, you are billed one month in arrear.
- 8 A dishonouring fee is charged when we can't process a payment on your account because there is not enough money in the account.
- 9 The No-funds Alert SMS will help you to avoid this fee, by letting you know that there is not enough money and giving you the opportunity to put money in your account. Cost for SMS will be charged at R10,00. For more information please visit nedbank.co.za

Everyday banking

Youth

Seniors

Savings and investments

### **NEDBANK 4ME ACCOUNT**

Youth / Nedbank 4me account

### Each month you get:

# No monthly fee

- free card swipes;
- · free internal debit and stop orders;
- free cash withdrawals at Participating retailers point-of-sale devices(1);
- up to four free Nedbank ATM withdrawals per month;
- free interaccount transfers and balance enquiries at self-self-service(2) channels;
- free cash deposits of up to RI 000 at a Nedbank ATM.

Account maintenance fee

FREE

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(2.4)</sup>	ATM /Card	Branch
Cash Deposits			
Nedbank ATM	-	R1,20 per R100	R80,00 + R2,00 per R100
Participating retailers point-of-sale devices(1)	-	R6,50 + R2,00 per R100	-

Everyday banking

Youth

Seniors

Savings and investments

# **NEDBANK 4ME ACCOUNT**

Youth / Nedbank 4me account

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(2.4)</sup>	ATM /Card	Branch
Cash withdrawals			
Participating retailer point-of-sale devices(1)	-	Free	-
Nedbank ATM	-	R2,20 per R100	R80,00 + R2,20 per R100
ATM of another bank	-	R10,50 + R2,20 per R100	-
ATM of an international bank <sup>(5)</sup>	-	R55,00 + R2,20 per R100	-
Payments and transfers			
Transfer between your own Nedbank accounts	Free	Free	R99,90
To a third party bank account	R8,35	-	R150,00
Instant payment up to R2 000	R10,00	-	-
Instant payment over R2 000	R49,00		
Pay to cellphone number(6)			
- RI to RI 000	R10,00	-	-
- RI 001 to R2 500	R14,00	-	-
Debit order (internal)	Free	-	-
Debit order (external)	R15,00	-	-
Stop order	Free	-	-
Stop-payment instruction	R5,00	-	R65,00

### Everyday banking

Youth

Seniors

Savings and investments

### **NEDBANK 4ME ACCOUNT**

Youth / Nedbank 4me account

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(2,4)</sup>	ATM /Card	Branch
Purchases and top-ups			
Debit or cheque card swipe	-	Free	-
Garage sard transaction		R4,30	
Prepaid top-up (data, airtime and electricity) Nedbank ATM	RI,50	R1,50	-
Prepaid top-up at ATM of another bank	-	R8,50	-
LOTTO purchase	R2,70	-	-
Notification fees			
eNote SMS notifications	Free	-	-
Third-party payment notifications on Nedba	nk Online Banking/Nedbank	Money app	
- SMS	R1,15	-	-
- Email	R1,15	-	-
- Fax	R15,00	-	-
No-funds Alert <sup>(9)</sup>	R10,00 per SMS	-	-
Balance enquiries			
Nedbank ATM		Free	R15,00
ATM of another bank	Free	R8,50	-
International bank's ATM	Free	R9,00	
Transaction lists			
Nedbank	Free	R8,50	R30,00 per page
Statements			
Per month	Free	One free per billing cycle, thereafter R10,00	R30,00
Per month older than three months	R10,00		
Current month (bank-certified)(7)	-		-
Three months (bank-certified)	-	R30,00	R30,00
Posted	-	-	R30,00
Tax certificates excluding current year	R10,00		R30,00

Everyday banking

Youth

Seniors

Savings and investments

### **NEDBANK 4ME ACCOUNT**

Youth / Nedbank 4me account

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(2.4)</sup>	ATM /Card	Branch
Declined transaction fees due to insufficient money			
Nedbank ATM	-	Free	-
Point-of-sale device	-	R8,60	-
ATM of another bank	-	R8,60	-
Dishonoured debit order(8)	R50,00 per item	-	-
Honouring fee per item	R90,00	-	-
Disputed debit order fee			
Nedbank ATM	R5,00	-	R30,00
Other service fees			
Visa/Mastercard debit card service fee		Free	
Card replacement fee		R145,00	
Request for copy of transaction voucher:		,	
- Local		RI50,00 per voucher	
- International		R150,00 per voucher	

Everyday banking

Youth

Seniors

Savings and investments

### **NEDBANK 4ME ACCOUNT**

Youth / Nedbank 4me account

#### **Notes**

- 1 This fee applies at all stores where the cash-at-tillpoint service is offered.
- 2 Self-service channels include Nedbank ATMs, SMS Banking, Online Banking and the Nedbank Money app.
- 3 An additional monthly fee of R48,00 is applicable to non-resident clients.
- 4 Excludes rates charged by network providers.
- 5 An international currency conversion fee of 2% (based on the rand value of the transaction) applies to all transactions done outside South Africa. For example, if you swipe your card overseas for the rand equivalent of R500, the fee will be R10,00.
- 6 Send money quickly and securely to any South African cellphone.
- 7 A billing cycle runs from the third-last business day of the month to the fourth-last business day of the following month. Your transaction list will show the fees for all transactions that you did in the previous billing cycle. In other words, you are billed one month in arrear.
- 8 A dishonouring fee is charged when we can't process a payment on your account because there is not enough money in the account.
- 9 The No-funds Alert SMS will help you to avoid this fee, by letting you know that there is not enough money and giving you the opportunity to put money in your account. Cost for SMS will be charged at R10,00. For more information please visit nedbank.co.za

Everyday banking

Youth

Seniors

Savings and investments

### **UNLOCKED.ME**

Youth / Unlocked.Me

### Each month you get:

# No monthly fee

R0.00<sup>(3)</sup>

- free card swipes;
- · free internal debit and stop orders;
- one free external debit order:
- free interaccount transfers and balance enquiries at self-service(1) channels; and
- free cash deposits of up to R3 000 at a Nedbank ATM, thereafter, a fee will apply.

Account maintenance fee

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(2,4)</sup>	ATM /Card	Branch
Cash deposits			
Nedbank ATM	-	RI,20 per RI00	R50,00 + R2,00 per R100
Participating retailers point-of-sale device <sup>(1)</sup>	-	R6,50 + R2,00 per R100	-
Cash withdrawals			
Participating retailers point-of-sale device(1)	-	R2,00	-
Nedbank ATM	-	R8,00 per R1 000 or part thereof	R50,00 + R2,20 per R100
ATM of another bank	-	R10,50 + R2,20 per R100	-
ATM of an international bank <sup>(5)</sup>	-	R55,00 + R2,20 per R100	-

Everyday banking

Youth

Seniors

Savings and investments

# **UNLOCKED.ME**

Youth / Unlocked.Me

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(2,4)</sup>	ATM /Card	Branch
Payments and transfers		1	
Transfer between your own Nedbank accounts	Free	Free	R99,90
To a third party bank account	R2,20	-	R150,00
Instant payment up to R2 000	R10,00	-	-
Instant payment over R2 000	R49,00	-	-
Pay to cellphone number <sup>(6)</sup>			
- R1 to R1 000	R10,00	-	-
- R1 000 to R2 500	R14,00	-	-
Debit order (internal)	Free	-	-
Debit order (external)	R5,50	-	-
Stop order	Free	-	-
Stop-payment instruction	R5,00	-	R65,00
Purchases and top-ups			
Debit or cheque card swipe	-	Free	-
Garage card transaction	-	R4,30	-
Prepaid top-up (data, airtime and electricity) Nedbank ATM	RI,50	R1,50	-
Prepaid top-up at ATM of another bank	-	R8,50	-
LOTTO purchase	R2,70	-	-
Notification fees			
eNote SMS notifications	R0,50 per SMS	-	-
Third-party payment notifications on Nedba	nk Online Banking/Nedbank	Money app	·
- SMS	R1,15	-	-
- Email	R1,15	-	-
- Fax	R15,00	-	-
No-funds Alert <sup>(10)</sup>	R10,00 per SMS	-	-

Everyday banking

Youth

Seniors

Savings and investments

# **UNLOCKED.ME**

Youth / Unlocked.Me

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(24)</sup>	ATM /Card Bra	nch
Balance enquiries			
Nedbank ATM		Free	R15,00
ATM of another bank	Free	R8,50	-
International bank's ATM	Free	R9,00	
Transaction lists			
Nedbank ATM	Free	R8,50	R30,00 per page
Statements			
Per month	Free	One free per billing cycle, thereafter R10,00	R30,00
Per month older than three months	R10,00		
Current month (bank-certified)(7)	-		-
Three months (bank-certified)	-	R30,00	R30,00
Posted	-	-	R30,00
Tax certificates excluding current year	R10,00		R30,00
Declined transaction fees due to insufficient money			
Nedbank ATM	-	Free	-
Point-of-sale device	-	R8,60	-
ATM of another bank	-	R8,60	-
Dishonoured debit order <sup>(9)</sup>	Free	-	-
Honouring fee per item	R90,00	-	-
Disputed debit order fee			
Nedbank ATM	R5,00	-	R30,00

Everyday banking

Youth

Seniors

Savings and investments

### **UNLOCKED.ME**

Youth / Unlocked.Me

#### Other service charges

Visa/Mastercard debit card service fee

Card replacement fee

Request for copy of transaction voucher:

- Local

- International

Free

R145,00

R150,00 per voucher

R150,00 per voucher

#### **Notes**

- 1 This fee applies at all stores where the cash-at-tillpoint service is offered.
- 2 Self-service channels include Nedbank ATMs, SMS Banking, Online Banking and the Nedbank Money app.
- 3 An additional monthly fee of R48,00 is applicable to non-resident clients.
- 4 Excludes rates charged by network providers.
- 5 This fee applies at all stores where the cash-at-tillpoint service is offered.
- 6 An international currency conversion fee of 2% (based on the rand value of the transaction) applies to all transactions done outside South Africa. For example, if you swipe your card overseas for the rand equivalent of R500, the fee will be R10,00.
- 7 Send money quickly and securely to any South African cellphone.
- 8 A billing cycle runs from the third-last business day of the month to the fourth-last business day of the following month. Your transaction list will show the fees for all transactions that you did in the previous billing cycle. In other words, you are billed one month in arrear.
- 9 A dishonouring fee is charged when we can't process a payment on your account because there is not enough money in the account.
- 10 The No-funds Alert SMS will help you to avoid this fee, by letting you know that there is not enough money and giving you the opportunity to put money in your account. Cost for SMS will be charged at R10,00. For more information please visit nedbank.co.za

Everyday banking

Youth

Seniors

Savings and investments

### **NEDBANK OPTIMUM ACCOUNT**

Seniors / Nedbank Optimum account

By maintaining a minimum balance of R10 000 in any Nedbank fixed deposit, notice deposit or JustInvest Account each month, you get:

R35,00 per month

- · no monthly fee;
- free card swipes;
- free cash withdrawals at participating retailers point-of-sale devices<sup>(1)</sup>;
- four Nedbank ATM withdrawals free:
- two free branch cash withdrawals;
- free account payments (including debit and stop orders), interaccount transfers and balance enquiries at self-service<sup>(2)</sup> channels;
- · cash deposits of up to R5 000 a month at Nedbank ATMs; and
- 50% off branch cash deposit fees.

Account maintenance fee

R35,00<sup>(3)</sup> per month

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(24)</sup>	ATM/Card	Branch
Cash deposits			
Nedbank ATM	-	R1,20 per R100	R80,00 plus R2,00 per R100
Participating retailers point-of-sale device(1)	-	R6,50 plus R2,00 per R100	-

Everyday banking

Youth

Seniors

Savings and investments

### **NEDBANK OPTIMUM ACCOUNT**

Seniors / Nedbank Optimum account

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(2,4)</sup>	ATM /Card	Branch
Cash withdrawals			
Participating retailers point-of-sale device(1)	-	R2,00	-
Nedbank ATM	-	R2,20 per R100	R80,00 plus R2,20 per R100
ATM of another bank	-	R10,50 plus R2,20 per R100	-
ATM of an international bank <sup>(5)</sup>	-	R55,00 plus R2,20 per R100	-
Payments and transfers			
Transfer between your own Nedbank accounts	Free	Free	R99,90
To a third party bank account	R8,35	-	R150,00
Instant payment up to R2 000	R10,00	-	-
Instant payment over R2 000	R49,00		
Pay to cellphone number(6)			
- R1 to R1 000	R10,00	-	-
- R1 000 to R2 500	R14,00	-	-
Debit order (internal)	R5,00	-	-
Debit order (external)	R19,00	-	-
Stop order	R19,00	-	-
Stop-payment instruction	R5,00	-	R65,00

Everyday banking

Youth

Seniors

Savings and investments

# **NEDBANK OPTIMUM ACCOUNT**

Seniors / Nedbank Optimum account

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(2.4)</sup>	ATM /Card	Branch
Purchases and top-ups			
Debit or cheque card swipe	-	Free	-
Garage card transaction	-	R4,30	-
Prepaid top-up (data, airtime and electricity) Nedbank ATM	RI,50	R1,50	-
Prepaid top-up at ATM of another bank	-	R8,50	-
LOTTO purchase	R2,70	-	-
Notification fees			
eNote SMS notifications	Free	-	-
Third-party payment notifications on Nedba	nk Online Banking/Nedbank	Money app	
- SMS	R1,15	-	-
- Email	R1,15	-	-
- Fax	R15,00	-	-
No-funds Alert <sup>(10)</sup>	R10,00 per SMS	-	-
Balance enquiries			
Nedbank ATM	Free	Free	R15,00
Another bank's ATM	Free	R8,50	-
International bank's ATM	Free	R9,00	
Transaction lists			
Nedbank ATM	Free	R8,50	R30,00 per page
Statements			
Per month	Free	One free per billing cycle, thereafter R10,00	R30,00
Per month older than three months	R10,00		
Current month (bank-certified)(7)	-		-
Three months (bank-certified)	-	R30,00	R30,00
Posted	-	-	R30,00
Tax certificates excluding current year	R10,00		R30,00

Everyday banking

Youth

Seniors

Savings and investments

### **NEDBANK OPTIMUM ACCOUNT**

Seniors / Nedbank Optimum account

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(2.4)</sup>	ATM /Card	Branch	
Declined transaction fees due to insufficient money				
Nedbank ATM	-	Free	-	
Point-of-sale device	-	R8,60	-	
ATM of another bank	-	R8,60	-	
Dishonoured debit order <sup>(9)</sup>	R50,00 per item	-	-	
Honouring fee per item	R90,00	-	-	
Disputed debit order fee				
Nedbank	R5,00	-	R30,00	
Other service fees				
Overdraft facility fee <sup>(8)</sup>		R49,00 per month	R49,00 per month	
Cheque card: Nedbank Greenbacks linkage fe	e	R24,00 per month	R24,00 per month	
Visa/Mastercard debit card service fee		Free		
Cheque card service fee		R185,00 per annum		
Garage debit card		R185,00 per annum		
Card replacement fee		R145,00		
Request for copy of transaction voucher:		•		
- Local		R150,00 per voucher		
- International		R150,00 per voucher		

Everyday banking

Youth

Seniors

Savings and investments

### **NEDBANK OPTIMUM ACCOUNT**

Seniors / Nedbank Optimum account

#### **Notes**

- 1 This fee applies at all stores where the cash-at-tillpoint service is offered.
- 2 Self-service channels include Nedbank ATMs, SMS Banking, Online Banking and the Nedbank Money app.
- 3 An additional monthly fee of R48,00 is applicable to non-resident clients.
- 4 Excludes rates charged by network providers.
- 5 An international currency conversion fee of 2% (based on the rand value of the transaction) applies to all transactions done outside South Africa. For example, if you swipe your card overseas for the rand equivalent of R500, the fee will be R10,00.
- 6 Send money quickly and securely to any South African cellphone.
- 7 A billing cycle runs from the third-last business day of the month to the fourth-last business day of the following month. Your transaction list will show the fees for all transactions that you did in the previous billing cycle. In other words, you are billed one month in arrear.
- 8 Facility fees, while prescribed by the National Credit Act, may differ for internal banking segments.
- 9 A dishonouring fee is charged when we can't process a payment on your account because there is not enough money in the account.
- 10 The No-funds Alert SMS will help you to avoid this fee, by letting you know that there is not enough money and giving you the opportunity to put money in your account. Cost for SMS will be charged at R10,00. For more information please visit nedbank.co.za

Everyday banking

Youth

Seniors

Savings and investments

### **NEDBANK CREDIT CARDS**

Monthly fees	Maintenance fee	Credit facility service fee <sup>(1)</sup> from	Additional card fee	Rewards linkage fee
NEDBANK CREDIT CARDS				
Nedbank Classic	R32,00	R18,50	R32,00	R24,00
Nedbank Gold	R32,00	R18,50	R25,00	R24,00
Nedbank Platinum	R57,00	R26,00	R30,00	R24,00
Nedbank Mastercard Gold*	R34,00	R21,00	R25,00	-
Dezign*	R14,50	R18,50	-	-
Ke Yona*	R60,00	R18,50	-	-
Go Banking	R25,00	R18,50	-	-
Garage Card	R40,00	R18,50	R30,00	-
NEDBANK GREENBACKS CREDIT CARDS (REWARDS)				
Greenbacks Classic*	R32,00	R18,50	R32,00	R24,00
Greenbacks Gold	R32,00	R18,50	R25,00	R24,00
Greenbacks Platinum	R57,00	R26,00	R30,00	R24,00
Savvy and Professional Bundle	Free	-	Free	Free

<sup>\*</sup>These products are no longer available.

Once-off initiation fee<sup>(2)</sup>

#### **Transaction fees**

Subscription fees: Self-service<sup>(3)</sup> banking

R0,00

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(4)</sup>	ATM /Card	Branch
Deposits			
Cash deposit	-	R1,20 per R100	R80,00 + R2,00 per R100

### Everyday banking

Youth

Seniors

Savings and investments

# **NEDBANK CREDIT CARDS**

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(4)</sup>	ATM /Card	Branch	
Cash withdrawals				
Nedbank ATM	-	R2,20 per R100	R80,00 + R2,00 per R100	
ATM of another bank	-	R10,50 + R2,20 per R100	-	
ATM of an international bank <sup>(5)</sup>	-	R55,00 + R2,20 per R100	-	
Payments and transfers				
Transfer between your own Nedbank accounts	R4,30	R4,30	R99,90	
To a third party bank account	R8,35	-	-	
Purchases and top-ups				
Fuel purchase (applicable to garage card only)	-	R6,50	-	
Notification fees				
Third-party payment notifications on Nedbank Online Banking/Nedbank Money app				
- SMS	R1,15	-	-	
- Email	R1,15	-	-	
- Fax	RI5,00	-	-	
Balance enquiries				
Nedbank ATM	Free	Free	R15,00	
ATM of another bank	-	R8,50	-	
International		R9,00		
Statements				
Nedbank ATM	Free	Free	-	
Posted	-	-	Free	

### Everyday banking

Youth

Seniors

Savings and investments

# **NEDBANK CREDIT CARDS**

Choose a cheaper channel, save on bank fees	Nedbank Online Banking /Money app /SMS Banking <sup>(4)</sup>	ATM /Card	Branch
Declined transaction fees due to insufficient money			
Nedbank ATM	-	Free	-
Point-of-sale device	-	R8,60	-
ATM of another bank	-	R8,60	-
Dishonoured payment	R90,00	-	-
Disputed transaction fees			
Incorrectly disputed transaction	-	-	-
Local	-	-	R160,00
International	-	_	R195,00
Other service fees			
Tracing fee		Up to R410,00	
Face-to-face card delivery (where applicable)(6)		R160,00	
Same day card delivery		R430,00	
Card replacement fee <sup>(7)</sup>		R145,00	
International currency conversion fee <sup>(5)</sup>		2%	

Everyday banking

Youth

Seniors

Savings and investments

### **NEDBANK CREDIT CARDS**

#### **Notes**

- 1 The credit facility service fee may vary depending on your risk profile (maximum R45,00). The credit facility service fee covers the costs associated with providing the credit card facility, up to 55 days' interest-free routine administration and maintenance of the credit facility, as well as the cost of capital associated with providing the credit facility.
- 2 The once-off initiation fee is free on Savvy and Professional Bundle credit cards.
- 3 This includes banking at self-service terminals, Nedbank Internet Banking, SMS Banking, Telephone Banking: Self-service, Telephone Banking: Agent-assisted and Cellphone Banking WAP. Free on Savvy and Professional Bundle credit cards.
- 4 Excludes rates charged by network providers.
- 5 An international currency conversion fee of 2% (based on the rand value of the transaction) applies to all transactions done outside South Africa. For example, if you swipe your card overseas for the rand equivalent of R500, the fee will be R10,00.
- 6 Face-to-face card delivery is free on Platinum, Savvy and Professional Bundle credit cards.
- 7 Applicable to garage cards as well. Free on Platinum, Savvy and Professional Bundle credit cards.
- 8 A dishonouring fee is charged when we can't process a payment on your account because there is not enough money in the account.

Everyday banking

Youth

Seniors

Savings and investments

### **PERSONAL LOANS**

A personal loan is an easy and affordable way to better your life. Think about the good that a loan can do for you or your family.

#### **PERSONAL LOANS FEES**

Initiation fee maximum amount (once-off)

Monthly service fee

Maximum Interest rate (risk dependent)

Loan amounts

Repayment terms

R1 207,50

R69,00

Prime interest rate + 17,5%

R2 000 to R300 000

6 to 72 months

#### **Notes**

- Initiation fee is dependent on the loan size with a maximum amount of RI 207,50.
- You must earn a net salary of at least R3 500 per month with a basic salary of R3 500 a month.

#### **OVERDRAFT**

Initiation fee maximum amount (once-off)

Monthly service fee

Maximum Interest rate (risk dependent)

Loan amounts

R152,00 or 15% of the initial limit

R49,00

Prime interest rate + 10,5%

R500 to R250 000

### Everyday banking

Youth

Seniors

Savings and investments

## **HOME LOANS**

In	tiation fee	R6 037
•	It covers the costs of processing your home loan application and is charged on all home loan applications (excluding readvances).	
•	You may opt to pay the fee upfront when you sign your home loan documentation at the attorney (Nedbank's recommended option) or you may add the fee to the loan amount (subject to Nedbank's credit policy).	
М	onthly service fee	R69,00
•	It covers the costs of maintaining your home loan account and is included in your monthly home loan instalment.	
Tr	ansactional fees	R80,00 + R2,00 per R100 or part thereof

#### Cash deposit fee

• It is charged for any cash deposit into your home loan account at a Nedbank branch.

Everyday banking

Youth

Seniors

Savings and investments

### **MY POCKET**

Savings and investments / My Pocket

### Each month you get:

## No monthly fee

- immediate access to your money no notice period required.
- · zero monthly maintenance fees and no minimum account balance requirements.
- up to 10 MyPockets per transactional account and earn interest on each one.
- · free interaccount transfers using our digital banking channels.
- access to electronic payments.
- use the goal savings calculator to help you reach your savings goals.

Account maintenance fee

R0,00 per month

#### **Transactional Fees**

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(2)</sup>	ATM /Card	Branch
Payments and transfers			
Instant payment up to R2 000	R10,00	-	-
Instant payment over R2 000	R49,00		
Debit order (internal)	R6,00	-	-
Debit order (external)	R13,00	-	-
Stop order	R13,00	-	-
Pay to cellphone number <sup>(2)</sup>			
- RI to RI 000	R10,00	-	-
- R1 000 to R2 500	R14,00	-	-

Everyday banking

Youth

Seniors

Savings and investments

### **MY POCKET**

Savings and investments / My Pocket

#### Transaction fees

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(2)</sup>	ATM /Card	Branch
Purchases and top-ups			
LOTTO purchase	R2,70	-	-
Data, airtime and electricity	R1,50	R1,50	-
Notifications and statements			
Statement fee	Free		R30,00
No-funds Alert <sup>(4)</sup>	R10,00 per SMS	-	-
Declined Transaction fees due to insufficient			
Dishonouring fee <sup>(3)</sup>	R50,00		

#### **Notes**

- 1 Self-service channels includes SMS Banking, Online Banking the Nedbank Money app and in branch self-service kiosks.
- 2 Send money quickly and securely to any South African cellphone.
- 3 A dishonouring fee is charged when we can't process a payment on your account because there is not enough money in the account.
- 4 The No-funds Alert SMS will help you to avoid this fee, by letting you know that there is not enough money and giving you the opportunity to put money in your account. Cost for SMS will be charged at R10,00. For more information please visit nedbank.co.za

Everyday banking

Youth

Seniors

Savings and investments

### **INVESTMENT FEES**

Savings and investments / Investment fees

#### **Transactional fees**

Deposits (1)	
Cash deposit at branch teller	R80,00 + R2,00 per R100
Cash deposit at a Nedbank ATM	R1,20 per R100
Payments to a recipient <sup>(2)</sup>	
Branch	R26,00 per payment
Self-service <sup>(2)</sup> channels	One free payment a month, thereafter R26,00 per payment
Notice of withdrawal (4)	
Branch or Nedbank Contact Centre (NCC)	R36,50
Bank statements (5)	
Branch or Nedbank Contact Centre (NCC)	R30,00
Tax certificates (6)	
Branch or Nedbank Contact Centre (NCC)	R30,00
Early withdrawal of fixed-term deposits (7)	
Percentage (%) of the amount withdrawn x remaining period (investment) plus an administration fee	

#### **Notes**

- 1 The initial cash deposit into an investment account does not attract any fees.
- 2 This fee applies to a notice of withdrawal to a recipient and is deducted from the withdrawal amount. A recipient is any account other than your own Nedbank accounts.
- 3 Self-service channels include Online Banking and the Nedbank Money app.
- 4 Fee charged for notice of withdrawal done to any account, including your own Nedbank accounts, using physical channels.
- 5 One free statement per month via mobstat or email. Statements may also be accessed via Online Banking free of charge.

### Everyday banking

### Youth

#### Seniors

### Savings and investments

### **INVESTMENT FEES**

Savings and investments / Investment fees

- 6 One free tax certificate per year via mobstat or email. Tax certificates may also be accessed via online banking free of charge.
- 7 This fee applies to any fixed term deposit that is withdrawn before the end of the investment term, and a 32Day Notice Deposit that is withdrawn before the notice period required. The percentage used to calculate the penalty fee as well as the administration fee, will be available at the NCC or at any branch.

#### Club fees

Channel Fee

Value deposited	Branch (over the counter)
RO - R100	R80,00 + R2,20 = R82,20
R101 - R200	$R80,00 + (2 \times R2,20) = R84,40$
R201 - R300	R80,00 + (3 x R2,20) = R86,60
R301 - R400	R80,00 + (4 x R2,20) = R88,80
R401 - R500	$R80,00 + (5 \times R2,20) = R91$
R501 - R600	R80,00 + (6 x R2,20) = R93,20
R601 - R700	R80,00 + (7 x R2,20) = R95,40
R701 - R800	R80,00 + (8 x R2,20) = R97,60
R801 - R900	R80,00 + (9 x R2,20) = R99,80
R901 - R1 000	R80,00 + (10 x R2,20) = R102
RI 500	R80,00 + (15 x R2,20) = R111
R2 000	R80,00 + (20 x R2,20) = R124
R2 500	R80,00 + (25 x R2,20) = R135
R3 000	R80,00 + (30 x R2,20) = R146
R3 500	R80,00 + (35 x R2,20) = R157
R25 000	R80,00 + (250 x R2,20) = R630

Everyday banking

Youth

Seniors

Savings and investments

### **NEDBANK N-5000 ACCOUNT**

Savings and investments / Nedbank N-5000 account

By maintaining a minimum balance of R20 000 or more and having a debit transaction of R500 or more each month, you get:

R35,00 per month

- no monthly fee;
- · free card swipes;
- free account payments (including debit and stop orders), interaccount transfers and balance enquiries at self-service<sup>(2)</sup> channels;
- cash deposits of up to R5 000 a month at a Nedbank ATM included, thereafter a fee will apply; and
- 50% off ATM cash deposit fees.

Account maintenance fee

R35,00<sup>(3)</sup> per month

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(24)</sup>	ATM /Card	Branch
Cash Deposits			
Nedbank ATM	-	R0,60 per R100	R80,00 plus R2,00 per R100
Participating retailers point-of-sale devices(1)	-	R6,50 plus R2,00 per R100	-

Everyday banking

Youth

Seniors

Savings and investments

### **NEDBANK N-5000 ACCOUNT**

Savings and investments / Nedbank N-5000 account

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(2,4)</sup>	ATM /Card	Branch
Cash withdrawals			
Participating retailers point-of-sale device(1)	-	R2,00	-
Nedbank ATM	-	R2,20 per R100	R80,00 plus R2,20 per R100
ATM of another bank	-	R10,50 plus R2,20 per R100	-
ATM of an international bank <sup>(5)</sup>	-	R55,00 plus R2,20 per R100	-
Payments and transfers			
Transfer between your own Nedbank accounts	Free	Free	R99,90
To a third party bank account	R8,35	-	R150,00
Instant payment up to R2 000	R10,00	-	-
Instant payment over R2 000	R49,00	-	-
Pay to cellphone number <sup>(6)</sup>			
- R1 to R1 000	R10,00	-	-
- R1 000 to R2 500	R14,00	-	-
Debit order (internal)	R5,00	-	-
Debit order (external)	R19,00	-	-
Stop order	R19,00	-	-
Stop-payment instruction	R5,00	-	R65,00

Everyday banking

Youth

Seniors

Savings and investments

### **NEDBANK N-5000 ACCOUNT**

Savings and investments / Nedbank N-5000 account

Choose a cheaper channel,	Nedbank Online Banking /	ATM /Card	Branch
save on bank fees	Money app /SMS Banking (2.4)	ATM/Cara	branch
Purchases and top-ups			1
Debit or cheque card swipe		Free	
	_		-
Garage card transaction	-	R4,30	-
Prepaid top-up (data, airtime and electricity) Nedbank ATM	RI,50	R1,50	-
Prepaid top-up at ATM of another bank	-	R8,50	-
LOTTO purchase	R2,70	-	-
Notification fees			
eNote SMS notifications	R12,50 per month	-	-
Third-party payment notifications on Nedba	nk Online Banking/Nedbank I	Money app	'
- SMS	R1,15	-	-
- Email	R1,15	-	-
- Fax	R15,00	-	-
No-funds alert	R10,00 per SMS	-	-
Balance enquiries			
Nedbank ATM	Free	Free	R15,00
ATM of another bank	Free	R8,50	-
International bank's ATM	Free	R9,00	-
Transaction lists			
Nedbank ATM	Free	R8,50	R30,00 per page
Statements			
Per month	Free	One free per billing cycle, thereafter R10,00	R30,00
Per month older than three months	R10,00		
Current month (bank-certified) <sup>(7)</sup>	-		-
Three months (bank-certified)	_	R30,00	R30,00
Posted	_	-	R30,00
Tax certificates excluding current year	R10,00		R30,00
· ···· · · · · · · · · · · · · · · · ·	1	I	1

Everyday banking

Youth

Seniors

Savings and investments

### **NEDBANK N-5000 ACCOUNT**

Savings and investments / Nedbank N-5000 account

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(24)</sup>	ATM /Card	Branch
Declined transaction fees due to insufficient money			
Nedbank ATM	-	Free	-
Point-of-sale device	-	R8,60	-
ATM of another bank	-	R8,60	-
Dishonoured debit order	R50,00	-	-
Honouring fee per item	R90,00	-	-
Disputed debit order fee			
Nedbank ATM	R5,00	-	R30,00
Other service charges	•		•
Visa/Mastercard debit card service fee		Free	
Cheque card service fee		R185,00 per annum	
Garage debit card service fee		R185,00 per annum	
Card replacement fee		R145,00	
Request for copy of transaction voucher:			
- Local		R150,00 per voucher	
- International		R150,00 per voucher	

Everyday banking

Youth

Seniors

Savings and investments

### **NEDBANK N-5000 ACCOUNT**

Savings and investments / Nedbank N-5000 account

#### **Notes**

- 1 This fee applies at all stores where the cash-at-tillpoint service is offered.
- 2 Self-service channels include Nedbank ATMs, SMS Banking, Online Banking and the Nedbank Money app.
- 3 An additional monthly fee of R48,00 is applicable to non-resident clients.
- 4 Excludes rates charged by network providers.
- 5 An international currency conversion fee of 2% (based on the rand value of the transaction) applies to all transactions done outside South Africa. For example, if you swipe your card overseas for the rand equivalent of R500, the fee will be R10,00.
- 6 Send money quickly and securely to any South African cellphone.
- 7 A billing cycle runs from the third-last business day of the month to the fourth-last business day of the following month. Your transaction list will show the fees for all transactions that you did in the previous billing cycle. In other words, you are billed one month in arrear.
- 8 Facility fees, while prescribed by the National Credit Act, may differ for internal banking segments.
- 9 A dishonouring fee is charged when we can't process a payment on your account because there is not enough money in the account.
- 10 The No-funds Alert SMS will help you to avoid this fee, by letting you know that there is not enough money and giving you the opportunity to put money in your account. Cost for SMS will be charged at R10,00. For more information please visit nedbank.co.za

Everyday banking

Youth

Seniors

Savings and investments

### MONEY MARKET INVESTMENT ACCOUNT

Savings and investments / Money Market Investment account

By maintaining a minimum balance of R20 000 or more and having a debit transaction of R500 or more each month, you get:

R35,00 per month

- no monthly fee;
- free card swipes;
- free account payments (including debit and stop orders), interaccount transfers and balance enquiries at self-service<sup>(1)</sup> channels; and
- 50% off branch cash deposit fees.

Account maintenance fee

 $R35,00^{(3)}$  per month

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(24)</sup>	ATM /Card	Branch
Cash Deposits			
Nedbank ATM	-	R1,20 per R100	R80,00 plus R2,00 per R100
Participating retailers point-of-sale device(1)	-	R6,50 plus R2,00 per R100	-

Everyday banking

Youth

Seniors

Savings and investments

### MONEY MARKET INVESTMENT ACCOUNT

Savings and investments / Money Market Investment account

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(2.4)</sup>	ATM /Card	Branch
Cash withdrawals			
Participating retailers point-of-sale device(1)	-	R2,00	-
Nedbank ATM	-	R2,20 per R100	R80,00 plus R2,20 per R100
ATM of another bank	-	R10,50 plus R2,20 per R100	-
ATM of an international bank <sup>(5)</sup>	-	R55,00 plus R2,20 per R100	-
Payments and transfers			
Transfer between your own Nedbank accounts	Free	Free	R99,90
To a third party bank account	R8,35	-	R150,00
Instant payment up to R2 000	R10,00	-	-
Instant payment over R2 000	R49,00	-	-
Pay to cellphone number			
- R1 to R1 000	R10,00	-	-
- R1 000 to R2 500	R14,00	-	-
Debit order (internal)	R5,00	-	-
Debit order (external)	R19,00	-	-
Stop order	R19,00	-	-
Stop-payment instruction	R5,00	-	R65,00

Everyday banking

Youth

Seniors

Savings and investments

### MONEY MARKET INVESTMENT ACCOUNT

Savings and investments / Money Market Investment account

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(24)</sup>	ATM /Card	Branch
Purchases and top-ups			
Debit or cheque card swipe	-	Free	-
Garage card transaction	-	R4,30	-
Prepaid top-up (data, airtime and electricity) Nedbank	RI,50	R1,50	-
Prepaid top-up at ATM of another bank	-	R8,50	-
LOTTO purchase	R2,70	-	-
Notification fees			
eNote SMS notifications	R12,50 per month	-	-
Third-party payment notifications on Nedba	nk Online Banking/Nedbank	Money app	•
- SMS	R1,15	-	-
- Email	R1,15	-	-
- Fax	R15,00	-	-
No-funds alert	R10,00 per SMS	-	-
Balance enquiries			
Nedbank ATM		Free	R15,00
ATM of another bank	Free	R8,50	-
International bank's ATM	Free	R9,00	-
Transaction lists			
Nedbank ATM	Free	R8,50	R30,00 per page
Statements			
Per month	Free	One free per billing cycle, thereafter R10,00	R30,00
Per month older than three months	R10,00	R30,00	
Current month (bank-certified) <sup>(7)</sup>	-		-
Three months (bank-certified)	-	R30,00	R30,00
Posted	-	-	R30,00
Tax certificates excluding current year	R10,00		R30,00

Everyday banking

Youth

Seniors

Savings and investments

### MONEY MARKET INVESTMENT ACCOUNT

Savings and investments / Money Market Investment account

Choose a cheaper channel, save on bank fees	Nedbank Online Banking / Money app /SMS Banking <sup>(2,4)</sup>	ATM /Card	Branch
Declined transaction fees due to insufficient money			
Nedbank ATM	-	Free	-
Point-of-sale device	-	R8,60	-
ATM of another bank	-	R8,60	-
Dishonoured debit order	R50,00	-	-
Honouring fee per item	R90,00	-	-
Disputed debit order fee			
Nedbank	R5,00	-	R30,00
Other service charges			
Visa/Mastercard debit card service fee		Free	
Cheque card service fee		R185,00 per annum	
Garage debit card service fee		R185,00 per annum	
Card replacement fee		R145,00	
Request for copy of transaction voucher:		•	
- Local		R150,00 per voucher	
- International		R150,00 per voucher	

Everyday banking

Youth

Seniors

Savings and investments

### MONEY MARKET INVESTMENT ACCOUNT

Savings and investments / Money Market Investment account

### **Notes:**

- 1 This fee applies at all stores where the cash-at-tillpoint service is offered.
- 2 Self-service channels include Nedbank ATMs, SMS Banking, Online Banking and the Nedbank Money app.
- 3 An additional monthly fee of R48,00 is applicable to non-resident clients.
- 4 Excludes rates charged by network providers.
- 5 An international currency conversion fee of 2% (based on the rand value of the transaction) applies to all transactions done outside South Africa. For example, if you swipe your card overseas for the rand equivalent of R500, the fee will be R10,00.
- 6 Send money quickly and securely to any South African cellphone.
- 7 A billing cycle runs from the third-last business day of the month to the fourth-last business day of the following month. Your transaction list will show the fees for all transactions that you did in the previous billing cycle. In other words, you are billed one month in arrear.
- 8 Facility fees, while prescribed by the National Credit Act, may differ for internal banking segments.
- 9 A dishonouring fee is charged when we can't process a payment on your account because there is not enough money in the account.
- 10 The No-funds Alert SMS will help you to avoid this fee, by letting you know that there is not enough money and giving you the opportunity to put money in your account. Cost for SMS will be charged at R10,00. For more information please visit nedbank.co.za

### Everyday banking

Youth

Seniors

Savings and investments

### **FOREIGN EXCHANGE**

#### **Transaction fees**

Travel Card	
Commission	2,15%
Minimum charge	R120,00
Commission Cash-out	1%
Back-up card	Free
ATM fee	\$3 equivalent
Cross currency conversion	3%
POS	Free
Replacement card	Free
Foreign banknotes (purchases and sales)	
Commission (client buys from Nedbank)	2,15%
Minimum charge	R120,00
Banknotes for countries in Common Monetary Area (LSL, NAD, SZL)	
Commission	3,40%
Minimum charge	R120,00
Travellers cheque purchases (client selling to Nedbank)	
Commission	2,30%
Minimum charge	R120,00

#### **Additional fees**

Admin fee: Branch cash-out and reload	RI00
Admin fee: Service desk cash-out and reload Digital	R50
Digital reloads and Cash-outs	No Admin fee
Administration fee and personalised delivery (additional)	RI00
Delivery fee for amounts below R20 000	R240

Everyday banking

Youth

Seniors

Savings and investments

### **FOREIGN EXCHANGE**

#### **Incoming payment**

0,62%
R150,13
R747,02
50% discount on standard fee
0,62%
R150,13
R747,02
50% discount on standard fee
R97,63
50% discount on standard fee

### Everyday banking

Youth

Seniors

Savings and investments

## **FOREIGN EXCHANGE**

Outgoing payments		
Commission	0,66%	
Minimum charge	R179,01	
Maximum charge	R900,93	
Communication fee	R125	
Incorrect instructions (excludes foreign charges)	R280 + foreign bank charges	
Digital payment tracker	RIO	
Payment search	R280	
Personal foreign cheques		
Commission	1,17%	
Minimum charge	R224,55	
Maximum charge	RI 150,83	
Payments search	R317,74	
Unpaid advice (excludes foreign charges)	R225 + foreign bank charges	
Other charges		
NEP form (attestation)	R49,40	
Courier charges	Dependent on the courier used	
Eco Bank		
Outward fee: beneficiary USD	6,5%	
Outward fee: local currency account	4,5%	



## OMBUDSMAN FOR BANKING SERVICES CONTACT INFORMATION:

**Tel:** 0860 662 837

Website: obssa.co.za

