

Nedbank offers clients with Nedbank fixed-deposit accounts or notice investments an opportunity to make early withdrawals.

We are mindful of the impact the Covid-19 pandemic is likely to have on some of us financially, given our already strained economy. We aim to find the best possible solution, while assessing each case on its own merit.

Should you need funds to get you through this difficult period, we have agreed to allow for the penalty fee to be waived for the early release of investments under the following conditions:

- The amount is limited to R200 000 per client.
- The release is available between 24 March and 30 June 2020 only.

While the Nedbank Contact Centre remains open at this time, we are experiencing higher than normal call volumes as a result of the lockdown. We would like to apologise for any inconvenience caused. Our call centre agents are available to help you with your questions and claims.

You could also call our dedicated Covid-19 debt relief contact centre number **0860 110 702**, between 08:00 and 18:00, Monday to Friday, or from 08:00 to 13:00 on Saturday.

Some of our branches are open during lockdown from 09:00 to 15:00, Monday to Friday, and from 09:00 to 12:00 on Saturdays. For your safety our branches are constantly sanitised, and we ask that you maintain a safe distance from other clients.

For more information on how Nedbank can assist you during this time please go to our website www.Nedbank.co.za.