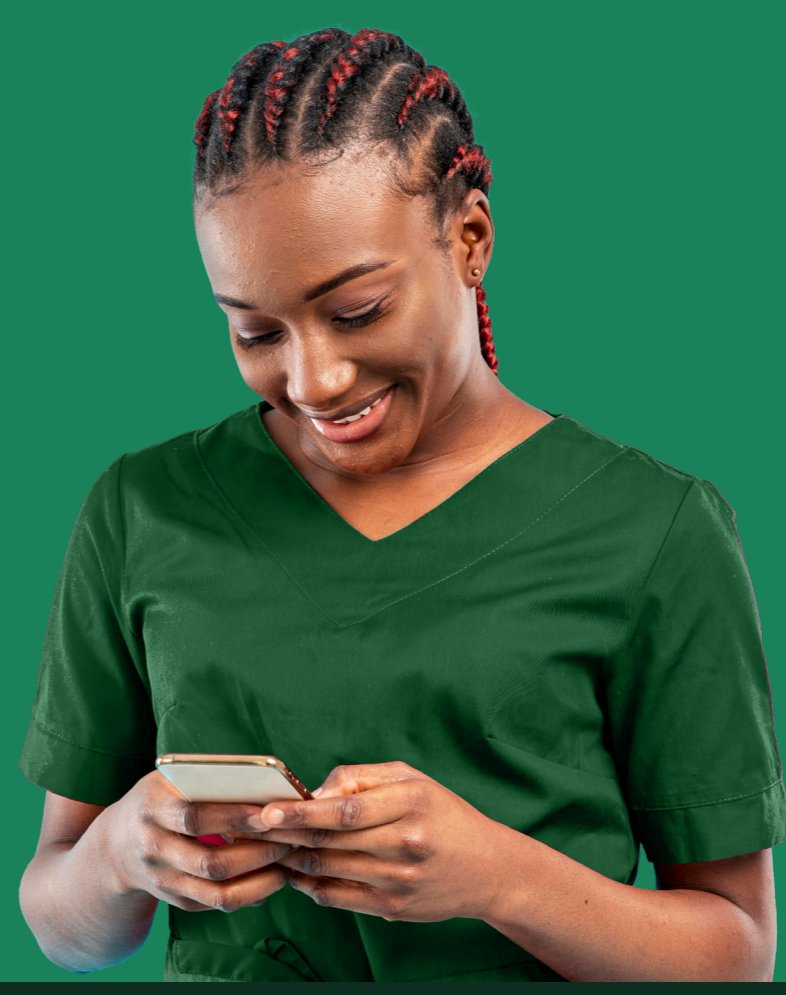


# Nedbank Mobi Money

## Frequently asked questions

Lipotso tse botsoang ha ngata



### FAQs

**Q.** Do I need a bank account to open a MobiMoney wallet?

**A.** No. You can register and use MobiMoney wallet without a primary bank account

**Q.** Can I use or register for MobiMoney if I am not a Nedbank client?

**A.** Yes, you can, even if you are not a Nedbank client

**Q.** Is there a registration fee or sign up fee?

**A.** No, and there is also no monthly management fee either

**Q.** Do I need a minimum balance to have a MobiMoney wallet?

**A.** No, there is no minimum balance required

**Q.** Do I enter all names that appear on my ID during registration?

**A.** No. Enter your First and Last Name ONLY. E.g Thabo Mpaki

**Q.** Can I open a Mobi Money wallet if I already have Nedbank account?

**A.** Yes you can. To open you have to use the same names that appear on your Nedbank Account

**Q.** Which format do I use to enter my date of birth?

**A.** dd/mm/yyyy



## Lipotso tse botsoang ha ngata

**P.** Na ke hloka ho ba le account ea banka hore ke bule account ea Nedbank MobiMoney?

**k.** Che. U ka ngolisetsa account ea Nedbank MobiMoney le ha u sena account Nedbank account

**P.** P: Na nka ngolisetsa Nedbank MobiMoney le ha ke se moreki oa Nedbank?

**k.** K: Ho joalo. Letsetsa feela \*120\*141# ka nomoro ea Lesotho ho ngolisa

**P.** Na ho na le tefiso ea ngoliso?

**k.** Che, ngoliso ke mahala le tefiso ea khoeli ha e eo.

**P.** Ke tla hloka ho boloka bonyane bokae hore ke be le account ea Nedbank MobiMoney?

**k.** Ha ho hlokahale balance hore account e lule e sebetsa

**P.** Ana ke tlatsa mabitso ka botlalo ka tsela eo a hlahang ho tokomane ea boitsebiso?

**k.** Che. U ngolisa lebitso le fane feela. Mohlala, mosebelisi oa mabitso a Lerato John Lifane a ngolise Lerato le Lifane feela.

**P.** Ana nka bula Mobi Money ha eba ke na le account ea Nedbank Lesotho?

**k.** Ho joalo. Letsetsa \*120\*141# kajeno ho ngolisa mahala